



Situation-

In recent times, one of our clients woke up early in the morning and noticed a lot of smoke in his room. He realized it all too soon that it was a fire situation. His wife, children and elderly parents were also in the living room and the fire had probably spread very fast from one corner to another. The entire family had to be evacuated and they were taken to the nearest healthcare center for emergency medical attention.

Solution

Nobody had suffered much physical harm apart from a few injuries. We received a call from our client, explaining the situation, and that very day our loss adjuster visited their place to evaluate the situation. It was assessed that they had suffered 60% of irreparable damage/ loss. Our wheels were set in motion immediately and in the end, the sum assured that was equal to the loss was handed over to them in a span of 15 days. They were also provided immediate cash payment to buy their essentials. Our client was delighted with the service and the end result. They recommended our services to family and friends and overtime this has been one major area of our business.